



Pet Care Agreement and House Rules

Owners Name _____

Address _____

Home Phone _____ Cell Phone _____ Wk _____

Emergency Contact and Phone _____

Email Address _____ Referred by _____

Google _____ Dogboarding.com _____ Facebook _____ Yahoo _____ Billboard _____

Fetch _____ Vet _____ Commercial _____ Princeton _____

Assumption of Risk

OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT THE EMPLOYEES OF SPA PAW & TAIL LLC ARE NOT VETERINARIANS AND DO NOT HAVE BACKGROUNDS IN ANIMAL MEDICINE AND ARE NOT EXPECTED TO DIAGNOSE OR DETECT ILLNESSES IN THE GUESTS THAT ARE STAYING AT SPA PAW & TAIL. IN ADDITION, OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT VACCINES DO NOT PROTECT AGAINST ALL COMMUNICABLE ILLNESSES THAT MAY AFFECT A GUEST. OWNER/GUARDIAN ACKNOWLEDGES AND AGREES THAT THEY ARE ASSUMING (1) ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO THEIR PET ALLOWING THEIR PET TO STAY AT SPA PAW & TAIL AND (2) ALL RISK OF DAMAGES CAUSED BY THEIR PET TO OTHER PETS, TO ANY SPA PAW & TAIL LLC'S EMPLOYEES OR AGENT OR TO ANY SPA PAW & TAIL LLC'S ASSET AND THAT SPA PAW & TAIL LLC SHALL HAVE NO LIABILITY FOR ANY HARM TO SUCH PET.

Vaccinations All guests must be at least 4 months and completed all series of DHPP and Bordetella (Dog), FVRCP (Cat) and Rabies must be administered by 6 months of age. Proof of vaccinations is required from your veterinarian. We do require the Bordetella vaccination to be administered every 6 months. Vaccination documents should be cleared 48 hours prior to stay at Spa Paw & Tail.

Boarding Rates are calculated nightly and credit guests until noon the following day Monday through Saturday. Any guest checking out past noon Monday through Saturday will incur a daycare charge. Checking in or out on a Sunday or Holiday will incur a convenience charge of \$25.00. Boarding reservations require a one night deposit and that is refundable 5 days (Any Holiday) or 3 days (non-holiday) prior to arrival date. Reservations cancelled within that time are non-refundable and monies are forfeited.

Playgroups are assigned according to size and temperament. All regular stays at Spa Paw & Tail include a full day of play in an off leash, social setting. Intact males beyond 1 year are not allowed in regular playgroups as they must utilize our special care program. Un-spayed females are welcome unless they are in heat. If an un-spayed female should go into heat during her stay then she would be placed into special care. Additional fees do apply for special care. Spa Paw & Tail staff reserve the right to place a dog in special care if they feel that it would be in the best interest of safety to other pets in the facility.

Special Care Program is designed for Behavioral, Medical or Age related issues with pets. This program offers one on one care with the staff and does not include any off leash group play. This program is \$45.00 per day/night.

1. Owner agrees to pay the rate for pet care provided by Spa Paw & Tail and understands that pet shall not be released until entire balance is paid in full.
2. Owner agrees to pay all costs and charges related to pets stay in regards to special services, needs, veterinary care, food or medicine.
3. Spa Paw & Tail shall exercise reasonable care for the pet delivered by the owner to us. If interactive daycare is provided, Owner recognizes and accepts potential risks involved in such activity. It is expressly agreed by Owner and Spa Paw & Tail that no liability shall exceed the lesser of the current chattel value of a pet of the same species or the sum of \$400.00 per animal admitted. **The owner further agrees to be solely responsible for any and all acts of behavior of said pet while it is in the care of Spa Paw & Tail to include payment of costs for injury to staff, other animals or damage to the facility.**
4. Owner specifically represents to Spa Paw & Tail that to the owner's knowledge, the pet has not been exposed to any contagious diseases within a thirty day period prior to check in. Owner further agrees that if pet comes in contact with any communicable disease that clearance from a vet must be presented to be admitted back into Spa Paw & Tail.
5. If pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, Spa Paw & Tail, in its sole discretion, may engage the service of a veterinarian or administer medicine or give other requisite attention to the animal, and the expense thereof shall be paid by Owner.
6. Any controversy of claim arising out of or relating to this agreement, or the breach thereof, or as a result of any claim or controversy involving the alleged negligence by any party of this agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorneys' fees of the prevailing party.
7. Any pet not picked up within 48 hours of schedule departure time without notification will be turned over to the local authorities as an abandoned animal and lien of all charges placed against owner(s).

Owner's Signature _____

Date _____